



**Government
eProcurement
System**

eProcurement System Government of India

Tender Details

Date : 23-Nov-2022 02:49 PM

Print

Basic Details

Organisation Chain	Department of Electronics and Information Technology(DeitY) National e-Governance Division MCIT		
Tender Reference Number	DIC/AP/Empanelment/IVRS/1		
Tender ID	2022_DIT_725152_1		
Tender Type	Open Tender	Form of contract	EOI
Tender Category	Services	No. of Covers	1
General Technical Evaluation Allowed	No	ItemWise Technical Evaluation Allowed	No
Payment Mode	Not Applicable	Is Multi Currency Allowed For BOQ	No
Is Multi Currency Allowed For Fee	No	Allow Two Stage Bidding	No

Cover Details, No. Of Covers - 1

Cover No	Cover	Document Type	Description
1	Technical	.pdf	EMPANELMENT OF MSP FOR CONTRACT CENTRE SOLUTION

Tender Fee Details, [Total Fee in ₹ * - 0.00]

Tender Fee in ₹	0.00		
Fee Payable To	Nil	Fee Payable At	Nil
Tender Fee Exemption Allowed	No		

EMD Fee Details

EMD Amount in ₹	0.00	EMD through BG/ST or EMD Exemption Allowed	No
EMD Fee Type	fixed	EMD Percentage	NA
EMD Payable To	Nil	EMD Payable At	Nil

[Click to view modification history](#)

Work /Item(s)

Title	EMPANELMENT OF MSP FOR CONTRACT CENTRE SOLUTION				
Work Description	EMPANELMENT OF MSP FOR CONTRACT CENTRE SOLUTION				
Pre Qualification Details	As per RFP Documents				
Independent External Monitor/Remarks	NA				
Show Tender Value in Public Domain	No				
Tender Value in ₹	2,50,00,000	Product Category	Info. Tech. Services	Sub category	NA
Contract Type	Empanelment	Bid Validity(Days)	180	Period Of Work(Days)	120
Location	New Delhi	Pincode	110003	Pre Bid Meeting Place	NA
Pre Bid Meeting Address	NA	Pre Bid Meeting Date	NA	Bid Opening Place	New Delhi
Should Allow NDA Tender	No	Allow Preferential Bidder	No		

Critical Dates

Publish Date	23-Nov-2022 03:00 PM	Bid Opening Date	16-Dec-2022 06:00 PM
Document Download / Sale Start Date	23-Nov-2022 03:00 PM	Document Download / Sale End Date	15-Dec-2022 06:00 PM
Clarification Start Date	23-Nov-2022 03:00 PM	Clarification End Date	02-Dec-2022 06:00 PM
Bid Submission Start Date	02-Dec-2022 06:55 PM	Bid Submission End Date	15-Dec-2022 06:00 PM

Tender Documents

NIT Document	S.No	Document Name	Description	Document Size (in KB)
		1	Tendernotice_1.pdf	Empanelment of MSP for Contact Center Solution

Work Item Documents	S.No	Document Type	Document Name	Description	Document Size (in KB)
		1	Tender Documents	FinalVForCPP.pdf	EMPANELMENT OF MSP FOR CONTACT CENTRE SOLUTION

Bid Openers List

S.No	Bid Opener Login Id	Bid Opener Name	Certificate Name
1.	vinay@nic.in	Vinay Thakur	VINAY THAKUR
2.	gauravt@digitalindia.gov.in	Gaurav Takkar	GAURAV TAKKAR
3.	dnayak@digitalindia.gov.in	Debabrata Nayak	Debabrata Nayak

GeMARPTS Details

Reason for non availability of GeMARPTS ID	Urgent nature of Procurement
Remarks	GeMPARTS ID
Document Name	gemreport.pdf
Document Size (in KB)	29.63

Tender Properties

Auto Tendering Process allowed	No	Show Technical bid status	Yes
Show Finance bid status	Yes	Show Bids Details	Yes
BoQ Comparative Chart model	NIL	BoQ Compative chart decimal places	2
BoQ Comparative Chart Rank Type	NIL	Form Based BoQ	No

Tender Inviting Authority

Name	Gaurav takkar
Address	DIC, ELECTRIONCS NIKETAN 6, CGO COMPLEX LODHI ROAD

Tender Creator Details

Created By	Gaurav Takkar
Designation	PRS DIC
Created Date	23-Nov-2022 01:19 PM